

[Goscor Support Plus]

IT WORKS!

YOU'VE CHOSEN THE TRUSTED FLOOR CLEANING EQUIPMENT.

Now back it with the best service available to get the best return on your investment. With an average tenure of 10+ years, factory-trained Goscor Support technicians are committed to keeping your equipment operating at peak performance.

ONE CUSTOMER'S REAL-WORLD RESULTS



Keep your equipment running at peak performance Goscor Support Plus achieved 98.5% uptime on walk-behind scrubbers for a major national retail partner.

MORE VALUE ON WARRANTY WORK DON'T PAY FOR UNNECESSARY REPAIRS

PLANNED MAINTENANCE PAYS OFF

MAXIMIZE UPTIME

Only Goscor offers you a workforce of factory trained service representatives with unmatched expertise to keep your Tennant equipment performing at optimum level, making your staff more productive, saving you time and money.

PROTECT YOUR BUDGET

Predictable service fees help you control maintenance costs. Fast response and proven experience reduce your risk of costly breakdowns, which cause downtime and last-minute machine rentals.

OPTIMIZE EQUIPMENT LIFE

We know Goscor equipment better than anyone. Get long-lasting performance and lower lifecycle costs by trusting your equipment service to Goscor support certified professionals with quality OEM parts.

TWO PLANS, TRUE PEACE OF MIND



PLATINUM SERVICE

Manage your budget and reduce unplanned costs with our All-Inclusive Maintenance Program, featuring coverage for planned maintenance, breakdowns, brushes, batteries, chargers, tyres and more. Platinum Service delivers peace of mind through optimized uptime and equipment life.

GOLD SERVICE

Gain predictability and control over your budget with our Planned Maintenance Program, featuring coverage for routine maintenance and comprehensive inspections. Gold Service helps keep your machines running at top performance with quality OEM parts.

QUALITY support. **QUALITY** performance. **TRUE** peace of mind.

Goscor Support  **KEEPS YOUR EQUIPMENT RUNNING**
at its best, ensuring maximum uptime

OPTIMAL PERFORMANCE DEPENDS ON PLANNED MAINTENANCE

TRUST Goscor Support Plus **TO DELIVER**

- **TECHNICAL EXPERTISE** | Unmatched knowledge of Tennant equipment.
- **COMPLETE PICTURE** | Access to your machine's full service history .
- **QUICK ANSWERS** | Our dedicated service line is available and staffed with our expert service representatives.

GAIN PREDICTABILITY AND CONTROL

OF MAINTENANCE COSTS WITH **A GOSCOR SUPPORT PLUS CONTRACT**



	Platinum service	Gold service
Why do you want it?	Assures peace of mind - maintenance and breakdown coverage <ul style="list-style-type: none"> • Provides budget management & control • Helps maximize uptime & equipment life 	Assures peace of mind - maintenance and breakdown coverage <ul style="list-style-type: none"> • Helps maximize uptime & equipment life
What it is?	<ul style="list-style-type: none"> • Includes inspections/diagnostics, lubrications and adjustments of: <ul style="list-style-type: none"> ✓ Air Cleaner ✓ Battery Power ✓ Debris Pickup ✓ Fuel Filter ✓ Hydraulic Fluids ✓ Brushes & Squeegees ✓ Van Fan Filter ✓ Electrical Systems ✓ Ignition Parts ✓ Seals ✓ Drive Chains/Belts ✓ Oil & Filter • Site visit, shop supplies, and labor • Breakdown service & major components included: <ul style="list-style-type: none"> ✓ Battery ✓ Scrub Brush Motors ✓ Vac Fan Motor ✓ Drive Assembly ✓ Circuit Board ✓ Propel Controller ✓ ec-H2O™ Pump ✓ ec-H2O Module 	<ul style="list-style-type: none"> • Includes inspections/diagnostics, lubrications and adjustments of: <ul style="list-style-type: none"> ✓ Air Cleaner ✓ Battery Power ✓ Debris Pickup ✓ Fuel Filter ✓ Hydraulic Fluids ✓ Squeegees ✓ Van Fan Filter ✓ Electrical Systems ✓ Ignition Parts ✓ Seals ✓ Drive Chains/Belts ✓ Oil & Filter • Site visit, shop supplies, labor and replacement of high wear parts.
Where it works?	<ul style="list-style-type: none"> • Usage higher than 150 hours/month on large ride-on and up to 100 hours/month on small ride-on and walk-behind units • Medium/Heavy environments 	<ul style="list-style-type: none"> • Usage higher than 100 hours/month on large ride-on and up to 80 hours/month on small ride-on and walk-behind units • Light/medium environments
What are the requirements and restrictions?	<ul style="list-style-type: none"> • Minimum 6 visits per year • Not covered: Chemicals, pads, and customer abuse 	<ul style="list-style-type: none"> • Minimum 6 visits per year • Not covered: Batteries & chargers, wheels& tyres, globes & lights, chemicals, pads, and customer abuse
What are the contract lengths?	<ul style="list-style-type: none"> • Contracts up to 3 years available 	<ul style="list-style-type: none"> • Contracts up to 3 years available
How do I pay for it?	<ul style="list-style-type: none"> • Pre-pay full contract, or monthly 	<ul style="list-style-type: none"> • Pre-pay full contract, or monthly

..... *Fixed cost – no increases for 36 months*



CLEANING EQUIPMENT
Trusted Equipment Solutions

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